

Mountain Home School District is excited to announce we are moving to SchoolMessenger, a new and improved messaging system which will replace Blackboard. To ease the transition, we are sending out this quick guide to help parents and guardians get started with SchoolMessenger. Please take a few minutes to read through everything and update your contacts and preferences.

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Attendance History	05. Student Contacts			English 🗸			
Email Notification							
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Forms	contacts are listed here. Emergency contacts are the person we would call if the parent/guardian cannot be reached in an						
School Bulletin	emergency. It could be the person at work that can reach out to you when you can't answer the phone, your babysitter, etc.						
Class Registration							
i Balance	Guardian in the Military * Please choose the answer based on the student's parents or legal guardians. In the Parent/Guardians section below, the Employer Field should be the base and/or branch of service for the military connected parent/guardian.						
My Schedule							
School	 Either parent/guardian is on Cither parent/guardian is on 	on Active Duty in the Ar	med Forces				
Account Preferences	Either parent/guardian is a traditional -Part Time-member of the National Guard of Reserve Either parent/guardian is a Full Time member of the National Guard or Active Guard/Reserve (AGR)						
My PowerSchool		litary connected					
	Primary Family Email Addres	55					
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Download on the App Store	Parents/Guardians and Eme	rgency Contacts *	·				
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First, please access the Student Contacts form in Parent Portal and make sure all student contacts are up to date. Contacts must include a phone number, and please ensure all permissions including custody are set correctly. Next, click on the new Reorder Contacts button to access a new area of the form.

Welcome, Jonathan Liberman Help Site Map Sign Out								
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	Download on the App Store	Parents/G Please add Emergency	uardians an 1 parents/leg y Contacts n	nd Emergency Contacts * al guardians in the table below. eed to be added via this table a	ilso and it is reco	ommended to a	add three local	
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This window will allow you to adjust the priority of your student's contacts using the arrow buttons to the left of each contact. **IMPORTANT:** The top two contacts should be the primary contacts for the student and will be the only contacts to receive regular messages. Lower priority contacts will only be contacted if there is an emergency and the primary contacts cannot be reached.



Once all contacts have been updated, contacts with Parent Portal accounts can reach SchoolMessenger by clicking the link in the side bar menu. If the link is not available, SchoolMessenger can also be accessed by going to <u>home.schoolmessenger.com</u>.



Contacts without a Parent Portal account or who want to access SchoolMessenger directly can create a SchoolMessenger account using the sign-up link in the top right of the home page. If you create an account, please use the email address that matches your email in PowerSchool. SchoolMessenger will automatically find and connect students to your account using this address.



Once signed in, you will see your Inbox which will display all your received messages from the last 30 days. Clicking on the circle in the top right will drop down the menu which has links to the My Contacts and Preferences pages.



The My Contacts page will show you who SchoolMessenger has connected to your account. If you are missing a student, you may enter a different email address which SchoolMessenger will use to try to match you to other students or contacts.



The Preferences page allows you to adjust what types of messages you would like to receive and where you receive them. It will also show all phone numbers and email addresses connected to your account. There are two ways to set preferences, and the only restriction is that each Emergency category must have at least one phone number enabled.

🔿 SchoolMessenger	° 🛃 Inbox
⊒ Prefere	ences
School / District	
Mountain Home School District 193	
En Em	nergency ergencies Only
My contact inform	 Phone call ✓ (208) 598-9074 OK to call
My message pre	SMS Number(s)
Emergency	Email Iiberman_je@mtnhomesd.org ttendance
	Cancel
General	Survey Urgent Surveys are not displayed in SchoolMessenger Messages

Clicking a message category opens a window that lists all contact methods for your account and shows whether each phone number or email address is enabled. By default, all methods are enabled.

🚫 SchoolMessenger	*	Inbox	JL				
< Back							
My Phone							
(208) 598-9074	18) 598-9074 I consent to receive calls containing pre-recorded voice messages.						
Choose the messages you are interested in receiving from Mountain Home School District 193, and how you want to receive them.							
Emergency	NON- School Hour Emergency	School Hour Emergency	Attendance				
Call me	Call me	Call me	Call me				
General	Survey	Urgent					
Call me	Call me Surveys are not displayed in SchoolMessenger Messages	✓ Call me					
	Cancel	Save					

Clicking a contact method displays a page which lists all message categories and shows whether each category is enabled for that phone number or email address. By default, all categories are enabled.